## **ADDITIONAL BENEFITS**

**RENTAL EXPENSE:** Reimbursement for actual expenses for substitute transportation due to a breakdown of a covered component. Reimbursement will be limited to \$50 for every four hours or portion thereof, of applicable labor time required to complete the covered repair up to a maximum of seven days and \$350 per occurrence.

ADDITIONAL RENTAL EXPENSE: If a covered repair is performed to the engine, transmission, or drive axle the rental benefit will be increased by up to five additional days.

**TRIP INTERRUPTION/TRAVEL EXPENSE:** When your vehicle is disabled due to a covered breakdown more than 100 miles from your residence, we will reimburse you for up to three days for lodging and restaurant meal expenses up to a maximum of \$125 per day. See contract for details

**FUEL/L.P. GAS REPLACEMENT:** When a breakdown of the covered fuel tank or L.P. gas bottle results in the draining of fuel or L.P. gas, We will reimburse You up to \$50 per occurrence. Receipts are required for reimbursement.

**MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION:** When a covered breakdown results in you having to pay a manufacturer required deductible, we will reimburse you up to \$100. Receipts are required for reimbursement.

**SERVICE CALLS:** In the event of a breakdown of the vehicle's chassis, slide out and jack systems, you will be reimbursed for reasonable service call charges up to \$125 per occurrence. This benefit only applies to a breakdown of the vehicle's chassis, slide out and jack systems covered under this agreement.

**EMERGENCY ROADSIDE ASSISTANCE:** Coverage and limitations for roadside assistance up to \$100 per occurrence except for towing up to \$300 per occurrence:

**TOWING ASSISTANCE:** When towing is necessary for a covered failure, the vehicle can be towed to the nearest service facility.

**BATTERY BOOST:** If you incur a charging system or battery discharge for any reason, a jump-start will be applied to start the vehicle.

**FLAT TIRE ASSISTANCE:** In the event of a flat tire on the vehicle, service consists of removal of the flat tire and its replacement with the spare tire. If the vehicle has no inflated spare or, if it has two or more flat tires, the vehicle will be towed to the nearest service facility.

**FUEL, OIL, FLUID AND WATER DELIVERY SERVICE:** An emergency supply of fuel, oil, fluid, and water will be delivered if you have an immediate need. You must pay for the fuel, oil or other fluids upon delivery.

**LOCK-OUT ASSISTANCE:** If your keys are locked inside your vehicle, assistance will be provided in gaining entry to your vehicle.

## **OPTIONAL COVERAGE**

### CONVENIENCE PACKAGE (INCLUDED IN COMPLETE): When

indicated on the registration page, we agree to cover the following: Factory-installed or factory-approved, dealer-installed rear-view camera and monitor, kitchen center. • Ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and compass. • Carbon monoxide/smoke detectors, interior/exterior light fixtures (excluding lenses, bulbs, and LEDs), light control switches, GFCI and electrical outlets. • Power converter and inverter. • Retractable awning power motor, control switch and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). • Power step motor, power step control module, control switches and control panel. • Leveling jack: motor(s), hydraulic/electric pump, actuators, jack assemblies, power cylinders, worm gear, gear sets, switches, and wiring harness. Slide-outs: motor, hydraulic/electric pump, actuators, power cylinders, worm gear and gear sets, control switches and wiring harness.

AUDIO/VIDEO TECHNOLOGY (INCLUDED IN COMPLETE): When indicated on the registration page, we agree to cover the following: Factory-installed or factory-approved, dealer-installed high-definition television/monitor(s) and back-up monitor. Audio/ video and high-definition disc player. • Audio/video cabling and hubs. • Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. • This coverage excludes internet access devices, phone systems,

game systems, personal computers and their monitors, MP3 or similar portable music/video players and their monitors.

### **LIGHTING PACKAGE** (ONLY AVAILABLE ON COMPLETE FOR VEHICLES UP TO TWO MODEL YEARS OLD AND UP TO 12,000

**MILES):** When indicated on the registration page, We agree to provide coverage for electrical failures of interior and exterior factory installed incandescent bulbs, halogen lights, High Intensity Discharge (HID) and LED assemblies, LED strips.

AMENDED CAUSE OF LOSS: We agree to cover failures to covered components due to the failure of non-covered components, as an exception to the standard exclusion, the covered part will be approved. Also, if a non-covered part is damaged due to the breakdown of a covered part, the non-covered part will be approved subject to the cost of repair and conditions of this agreement.

## ROADSIDE ASSISTANCE 888-356-6007

1-888-356-6605 claims@dkpadmin.com

DKPADMIN.COM

Dĥ

### **DKP ADMINISTRATION INC.**

20

4925 Boonsboro Road, Suite 238 Lynchburg, VA 24503

833-357-2366

**(2)** 434-384-1150

麔 info@dkpadmin.com

This brochure includes Ai-generated images. DKP-RV-SSMH-CRV-0223



----



**MODIFIED SERVICE CALLS:** The per occurrence service call charges will be modified from up to \$125 per occurrence, to up to \$250 per occurrence.

**UNLIMITED TOWING:** We agree to increase the Towing Benefit due to covered Breakdowns to no out-of-pocket expense per occurrence.

**COMMERCIAL USE:** We agree to the following: Commercial use coverage will apply if the vehicle is operated as part of a for-profit business or enterprise or, if the vehicle is used for daily, weekly, monthly rentals and leases up to a maximum of 12 months. Rental or lease use requires that a single principal operator/renter/lessor/lessee is responsible for vehicle maintenance and regular servicing. We require proof of maintenance for the investigation and validation of a claim. Coverage excludes taxi, livery, shuttle, emergency services, delivery services, off-road use or hauling.

**HYDRONIC WATER HEATING SYSTEM:** We agree to cover the following named components found in heating systems branded as Aqua-Hot, or similar units: diesel burner, heat exchanger, heater elements, pump, holding tank, thermostatic switches, printed circuit board, thermostat, and control panel. Requires proof of annual service.





## LIVING SYSTEMS

### FRAME: metal frame, brackets, and welds.

**INTERIOR/EXTERIOR:** hood hinges, hood latch, hood springs door handles, door hinges - storage compartment handles, hinges, and latches • glove box door handle, hinges, and latches • courtesy map light fixture and switch.

SEALS AND GASKETS: Includes seals and gaskets and sealing boots for the named components listed under the selected coverage level shown on the registration page. • slide-out: sealing boots, seals and gaskets or weather seals are covered for an aggregate limit of \$500 over the term of the agreement. • This coverage excludes weather seals for doors and windows.

TAX/FLUIDS/LUBRICANTS: We will reimburse as required for state and local taxes, necessary fluids, lubricants, and refrigerant to complete covered repairs.

WEAR AND TEAR: A wear and tear breakdown will be deemed to occur when a covered component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's design tolerance.

WATER HEATER: burner assembly • tank • thermostat thermocouple
 gas valve
 heating elements
 control panel

- electronic ignition
  assembly
  wiring harness
- control switches
  printed circuit boards.

FRESH WATER: water pump • compressor • water tank(s) manifold
 faucets

**SANITATION:** shower basin • toilet and sink(s) • in sink-disposal and switch • holding tanks • gate valves

### **AIR CONDITIONING (ROOF MOUNTED/CENTRAL SYSTEM):**

- 110 Volt or central system: compressor evaporator
- condenser accumulator expansion valve receiver drier
- high/low cutoff switches pressure cycling switch
- electronic module printed circuit boards blower/fan
- motor ducts and registers thermostat control panel
- switches ceiling fan(s) bathroom vent motor

RANGE AND OVEN: microwave oven • convection oven • power hood • range burner assembly • thermostat • thermocouple • burner valves • ignitor/ignition assembly • printed circuit boards



L.P. GAS/PROPANE: regulators • gas bottles (except valves and gauges) • mounting brackets • leak detector and automatic shut-off valve

**HEATING:** furnace except special Hydronic Heating Units such as brand names: Aqua-Hot, Hydro-Hot, Oasis or Hurricane • ignitor/ ignition assembly • burner elements • thermocouple • gas valve • thermostat • control panel • blower/fan motors • printed circuit boards • ducts and registers

**REFRIGERATOR AND FREEZER:** thermostat • thermocouple • 2 or 3 way cooling unit • burner assembly • ignitor • control panel control switches
 printed circuit boards

AUDIO/VIDEO ENTERTAINMENT: factory-installed or factoryapproved, dealer-installed (non-in dash mounted) stereo radio receiver • amplifier and speakers • disc player • television set

AUXILIARY POWERPLANT/GENERATOR: factory-installed or factory-approved, dealer-installed: all internally lubricated components of the powerplant engine • starter • ignition coil control switches - hour meter and gauges - voltage regulator • generator • monitor/control panel • printed circuit boards

• shore power cord and reel.

## PREMIER COVERAGE

ENGINE: All internally lubricated parts including the cylinder block and cylinder heads. Includes pistons, wrist pins, rings, cylinder liner sleeves, connecting rods and bearings; crankshaft and main bearings; camshaft, followers, lifters, cam bearings, push rods, valves, valve seats, retainers, springs, guides, bushings, rocker arms and shafts, timing chain or timing belt, timing gears, timing chain tensioners, eccentric shaft, balance shaft, oil pump, oil pump pick up screen and drive shaft. Water pump, fuel delivery pump, intake manifold, exhaust manifold(s), oil pan, valve cover(s), timing chain housing and cover, harmonic balancer, flywheel/flex plate, oil dipstick and tube, oil filter adapter housing, oil cooler, engine mounts and cushions, engine torque strut, vacuum pump. • When your vehicle is described on the registration page as a diesel or turbo diesel, the following additional parts are covered: Diesel injection pump, fuel heater, injectors (except when the Breakdown results from contamination). • When the diesel engine is also equipped by the original manufacturer with a Turbocharger, the following parts are covered: Turbocharger-turbine and housing, wastegate/dump valve, intercooler or charged air cooler.

**TRANSMISSION:** All internally lubricated parts including the transmission case. • torque converter • vacuum modulator transmission mount and cushion - transmission oil cooler • transmission oil pan • electronic shift control unit and solenoids dip stick and filler tube

**DRIVE AXLE:** (Front and Rear) All internally lubricated parts including: differential housing • transaxle housing • final drive housing • axle shafts • constant velocity joints including boots, universal joints, driveshaft(s), hub bearings, supports, retainers and bearings

SUSPENSION: (Front and Rear) strut bar and bushings • upper and lower control arms • control arm shafts and bushings • upper and lower ball joints • steering knuckles • wheel bearings • stabilizer shaft and bushings • kingpin and bushings • torsion bars • spindle and spindle supports • coil springs and leaf springs • leaf spring shackles and bushings • suspension leveling-height sensor, control switch, compressor, air drier

**STEERING:** All internally lubricated parts including the steering gear box and gear housing. • rack and pinion gear • power steering pump • main and intermediate shafts and couplings tilt/telescoping steering column • power steering pump oil cooler - power control valve and cylinder - pitman arm • idler arm • tie rod and tie rod ends • drag links • center link bell cranks • hydraulic steering damper

HEATING & COOLING (CHASSIS): water pump including housing impeller • bearings and bushings • radiator • engine thermostat • fan • fan clutch • fan motor • fan controller module • coolant recovery unit • electric block heater • fan shroud • heater core heater ducts and registers

FUEL DELIVERY: fuel supply pump • fuel tank(s) • auxiliary tank switch • fuel tank sending unit(s) • fuel pressure regulator • fuel distributor • fuel injectors (except when the cause of breakdown is contamination) • fuel injection pump

BRAKES: master cylinder • power assist booster and pump wheel cylinders - combination valve - equalizer valve hvdraulic control unit
 disc calipers and rear actuators • power brake cylinder • backing plates • parking brake linkage and cables • transmission mounted parking brake actuator (except drum and brake shoes) • air brake system-compressor: tank, auto bleeder valve, diaphragm, treadle, compensating valve, and slack adjusters

ELECTRICAL (CHASSIS): starter motor and solenoid alternator and voltage regulator
 distributor
 ignition coil(s) wiring harness
 horns
 manually operated switches • window defrosters • power mirror motors • wiper motors power window motors • power door lock actuators • power seat motors • power antenna motor • cruise control transducer engagement switch and servo
 dashboard gauges dashboard clock • manufacturer installed in-dash radio turn signal switch • headlight switch • dual battery paralleling/ isolator switch • back up alarm, switch, and relay.

**ELECTRONIC TECHNOLOGY:** fuel injection sensors and control module • ignition module • anti-detonation sensors and controller • electronic mixture-control unit • anti-lock brakeelectronic control module • wheel speed sensors pump motor • pressure modulator valve • accumulator digital driver information display, power module and printed circuit boards • remote control spotlight system factory installed anti-theft alarm system.

AIR CONDITIONER: compressor • compressor clutch and coil(s) clutch pullev • condenser • evaporator • POA valve • expansion and suction valves • orifice • accumulator • high/low pressure cutoff switch • receiver-drier • idler pullev and bearing compressor mounts
 temperature control programmer • power module • blower motor, resistor, and fan • P.C. boards ducts, registers and outlets

# **COVERAGE EXTENDS TO ANY PART EXPERIENCING A MECHANCIAL** BREAKDOWN

(except for those parts listed as excluded under the service contract)

GENERATOR \$2,500

DRIVE AXLE \$4,500



**ROOF-MOUNTED A/C** \$1.500

> **BASEMENT A/C** \$4.000

**TRANSMISSIO** \$6.000

FRAME \$3,350

WATER HEATER \$1,100