



## ADDITIONAL BENEFITS

**FUEL/L.P. GAS REPLACEMENT:** When a breakdown of the covered fuel tank or L.P. gas bottle results in the draining of fuel or L.P. gas, We will reimburse you up to \$50 per occurrence. Receipts are required for reimbursement.

**MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION:** When a covered breakdown results in you having to pay a manufacturer required deductible, we will reimburse you up to \$100. Receipts are required for reimbursement.

**GUARANTEED PART-REPLACEMENT:** If a part covered by the agreement fails a second time during the term of the agreement, all the repair charges including the deductible obligation are paid by us.

**SERVICE CALLS:** In the event of a breakdown of the vehicle's chassis, slide out and jack systems, you will be reimbursed for reasonable service call charges up to \$125 per occurrence. This benefit only applies to a breakdown of the vehicle's chassis, slide out and jack systems covered under this agreement.

**EMERGENCY ROADSIDE ASSISTANCE:** Coverage and limitations for roadside assistance up to \$100 per occurrence except for towing up to \$300 per occurrence:

- **TOWING ASSISTANCE:** When towing is necessary for a covered failure, the vehicle can be towed to the nearest service facility.
- **BATTERY BOOST:** If you incur a charging system or battery discharge for any reason, a jump-start will be applied to start the vehicle.
- **FLAT TIRE ASSISTANCE:** In the event of a flat tire on the vehicle, service consists of removal of the flat tire and its replacement with the spare tire. If the vehicle has no inflated spare or, if it has two or more flat tires, the vehicle will be towed to the nearest service facility.
- **FUEL, OIL, FLUID AND WATER DELIVERY SERVICE:** An emergency supply of fuel, oil, fluid, and water will be delivered if you have an immediate need. You must pay for the fuel, oil or other fluids upon delivery.
- **LOCK-OUT ASSISTANCE:** If your keys are locked inside your vehicle, assistance will be provided in gaining entry to your vehicle.

The marketing material provided is for review purposes only. See your contract for complete coverage details, benefits, terms, conditions, and exclusions.

### ROADSIDE ASSISTANCE

888-356-6007

### CLAIMS

1-888-356-6605

claims@dkpadmin.com



DKPADMIN.COM

### DKP ADMINISTRATION INC.

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This brochure includes AI-generated images.

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## ADDITIONAL BENEFITS

**TOWING EXPENSE:** If towing assistance becomes necessary due to a breakdown of a covered component, towing expenses not payable by insurance will be reimbursed to you for up to \$300 per occurrence.

**RENTAL EXPENSE:** We will reimburse You for actual expenses for substitute transportation if necessary due to a breakdown of a covered component. Such reimbursement will be limited to \$50 for every four hours or portion thereof, of applicable labor time required to complete the covered repair based on applicable nationally recognized labor time standards up to a maximum of seven days and \$350 per occurrence. A substitute vehicle must be rented from a licensed rental agency and receipts are required for reimbursement.

**ADDITIONAL RENTAL EXPENSE:** If a covered repair is performed to the engine, transmission, or drive axle, the rental benefit will be increased by up to five additional days. In the event a covered breakdown results in a parts delay or unit inspection, the administrator at its discretion may authorize a per-day extension for additional rental reimbursement, except where prohibited by law.

**TRIP INTERRUPTION/TRAVEL EXPENSE:** When your vehicle is disabled due to a covered breakdown more than 100 miles from your residence, we will reimburse you for up to three days for lodging and restaurant meal expenses up to a maximum of \$125 per day subject to the following conditions: (1) The Breakdown causes a delay in route to your destination. (2) The date of the breakdown will be considered the first day of the three-day maximum period. The expense must be incurred between the time of the breakdown and the time the repairs are complete, or by the end of the third calendar day subsequent to the breakdown date if the repairs are not completed, whichever occurs first. Receipts are required for reimbursement.

**REDUCED DEDUCTIBLE AT THE SELLING DEALER:** When You choose the selling dealer listed on the registration page to perform repairs to your vehicle, your deductible will be reduced by \$50. This does not apply to a \$0 deductible.

**FOOD SPOILAGE:** If the covered refrigerator or freezer breakdown results in a loss of perishable food or beverages (does not include alcoholic beverages), we will reimburse You up to \$75. Receipts are required for reimbursement.



Premier Coverage

**WATER HEATER:** Burner assembly • tank • thermostat • thermocouple • gas valve • heating elements • fittings and connections • control panel • electronic ignition assembly • wiring harness • switches and relays • printed circuit boards

**FRESH WATER SYSTEM:** water pump • compressor • water tank(s) • water lines • manifold and pipes • connections and fittings • faucets • traps

**WASTE SYSTEM:** Shower basin • toilet and sink(s) • in sink-disposal and switch • holding tanks • gate valves • connections • pipes and traps

**AIR CONDITIONING (ROOF MOUNTED/CENTRAL SYSTEM):** 110 Volt or Central System: • compressor • evaporator • condenser • accumulator • expansion valve • receiver drier • high/low cutoff switches • pressure cycling switch • electronic module • printed circuit boards • blower/fan motor • ducts and registers • thermostat • control panel • switches • capacitors • relays • heat strips • heat pump • ceiling fan(s) • bathroom vent motor

**RANGE AND OVEN:** Microwave oven • convection oven • power hood • range burner assembly • thermostat • thermocouple • burner valves • igniter/ignition assembly • printed circuit boards • fittings, lines, and connections

**L.P. GAS/PROPANE SYSTEM:** Regulators • gas bottles (except valves and gauges) • mounting brackets • pigtails • gas lines, fittings, and connections • leak detector • automatic shut-off valve

**HEATING SYSTEM:** Furnace • igniter/ignition assembly • burner assembly • thermocouple • gas valve • lines, fittings, and connections • thermostat • control panel • blower/fan motors • heat pump • heat strips • printed circuit boards • ducts and ductwork • registers

**REFRIGERATOR AND FREEZER:** Thermostat • thermocouple • 2- or 3-way cooling unit • burner assembly • igniter • control panel • switches • fittings and connections • printed circuit boards • latch • door seal(s)

**FRAME:** Metal frame • brackets • welds • winch stand • frame landing gear • jack • coupler • lift crank assembly for pop ups

**BRAKE SYSTEM:** Master cylinder • electric or hydraulic brake actuators • backing plates • drums

**SUSPENSION SYSTEM:** Axle(s) • spindles • hub bearings • wheel bearings • coil springs • leaf springs • spring hangers • rubberized suspension components



**INTERIOR/EXTERIOR:** Door handles • storage compartment handles • hinges • latches • factory-installed or factory-approved, dealer-installed manual awning-crank assembly and torsion arms (excludes fabric covering or weather damage).

**AUDIO/VIDEO ENTERTAINMENT:** Factory-installed or factory-approved, dealer-installed: stereo radio receiver • amplifier and speakers • compact disc or cassette player • television

**SEALS AND GASKETS:** Includes seals and gaskets and sealing boots for the named components listed under the selected coverage level shown on the registration page. • Slide-out: sealing boots, seals and gaskets or weather seals are covered for an aggregate limit of \$500 over the term of the service contract. • This coverage excludes weather seals for doors and windows.

**TAX/FLUIDS/LUBRICANTS:** We will reimburse as required for state and local taxes, necessary fluids, lubricants, and refrigerant to complete covered repairs.

**WEAR AND TEAR:** A covered wear and tear breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's design tolerance.

**AUXILIARY POWERPLANT/GENERATOR:** Factory-installed or factory-approved, dealer-installed: All internally lubricated components of the powerplant engine including the engine block and cylinder head. • starter • ignition coil • switches • hour meter and gauges • voltage regulator • generator assembly • monitor/control panel • printed circuit boards • shore power cord and reel

Coverage Extends To Any Part Experiencing A Mechancial Breakdown

(except for those parts listed as excluded under the service contract).



Optional Coverage

**MODIFIED SERVICE CALLS:** The per occurrence service call charges will be modified from up to \$125 per occurrence, to up to \$250 per occurrence.

**AMENDED CAUSE OF LOSS:** We agree to cover failures to covered components due to the failure of non-covered components, as an exception to the standard exclusion, the covered part will be approved. Also, if a non-covered part is damaged due to the breakdown of a covered part, the non-covered part will be approved subject to the cost of repair and conditions of this contract.

**UNLIMITED TOWING:** We agree to increase the towing benefit due to covered breakdowns to no out of pocket expense per occurrence.

**COMMERCIAL USE:** We agree to the following: commercial use coverage will apply if the vehicle is operated as part of a for-profit business or enterprise or, if the vehicle is used for daily, weekly, monthly rentals and leases up to a maximum of 12 months. Rental or lease use requires that a single principal operator/renter/lessor/lessee is responsible for vehicle maintenance and regular servicing. We require proof of maintenance for the investigation and validation of a claim. Coverage excludes taxi, livery, shuttle, emergency services, delivery services, off-road use or hauling.

**CONVENIENCE PACKAGE (INCLUDED IN COMPLETE):** We agree to cover the following: Factory or approved dealer installed rear view camera and monitor, kitchen center. Ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and compass. • Carbon monoxide/smoke detectors, interior/exterior light fixtures (excluding lenses, bulbs, and LEDs), light control switches, GFCI and electrical outlets. • Power converter and inverter. • Retractable awning power motor, control switch and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). • Power step motor, power step control module, control switches and control panel. • Leveling jack: motor(s) • hydraulic/electric pump • actuators • jack assemblies • power cylinders • worm gear • gear sets • switches • wiring harness. Slide-outs: Motor • hydraulic/ electric pump • actuators • power cylinders • worm gear and gear sets • control switches • wiring harness.

**AUDIO/VIDEO TECHNOLOGY (INCLUDED IN COMPLETE):** We agree to cover the following: Factory-installed or factory-approved, dealer-installed high-definition television/ monitor(s) and back-up monitor. Audio/video and high-definition disc player. Audio/video cabling and hubs. Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. This coverage excludes internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable music/video players and their monitors.

**HYDRONIC WATER HEATING SYSTEM:** We agree to cover the following named components found in heating systems branded as Aqua-Hot, or similar units: diesel burner, heat exchanger, heater elements, pump, holding tank, thermostatic switches, printed circuit board, thermostat, and control panel. Requires proof of annual service.

**LIGHTING PACKAGE (ONLY AVAILABLE ON COMPLETE FOR VEHICLES UP TO TWO MODEL YEARS OLD):** We agree to provide coverage for electrical failures of interior and exterior factory installed incandescent bulbs, halogen lights, High Intensity Discharge (HID) and LED assemblies, LED strips.

